



Home Away Policies and Release of Liability

THIS AGREEMENT is entered into by and between Home Away Pet & Boarding, LLC (Home Away) and dog owner (Owner).

Owner Information

First Name

Last Name

Email

Phone (Digits Only)

Dog(s) Information

Name

Breed

Name

Breed

Name

Breed

1) I (Owner) represent that I am the legal owner of the above named dog(s) and I assume all risks, dangers, and responsibility for injuries to the named dog(s). Owner understands and agrees that Owner is solely responsible for any harm while Owner's dog(s) is/are attending Boarding.

2) PHOTO AND VIDEO RELEASE: We love to post pictures and videos on Facebook and /or on our website. Owner agrees to allow Home Away to use Owner's pet's name and any images or likeness of Owner's pet taken while he/she is at Home Away, in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation. Owner releases to Home Away all rights that Owner may possess or claim to such image, likeness, recording, etc.

3) DOG'S HEALTH: Owner further understands and agrees that Owner's dog(s) are healthy and will at all times while attending Home Away, have current vaccinations for Rabies, Distemper and Bordetella. Owner is not enrolling any dog that has any condition that could potentially jeopardize the health of other dogs or people and has not had any potentially communicable condition within 30 days prior to enrollment. Owner further understands that even if Owner(s) dog is vaccinated for Bordetella (Kennel Cough) there is a chance that the Owner's dog can still contract Kennel Cough. Owner agrees that Owner will not hold Home Away responsible if Owners dog(s) contracts Kennel Cough or other dog-dog transmitted ailments .

4) GROUP PLAY: No dog may be admitted to group play who shows any signs of any type of aggression. Owner further understands and agrees that in admitting Owner's dog(s) to dog-dog group play, Owner is representing to Home Away that Owners dog(s) is/are in good health and have not harmed, shown aggression, or exhibited any threatening behavior towards any person or other dogs. Any dog demonstrating aggression or other behavior deemed unacceptable by Home Away staff may be required to keep that dog in kennel, to be let out individually during his/her boarding stay.

5) RELEASE OF LIABILITY: Owner understands and agrees that during normal dog play, Owners dog may sustain injuries. Dog play is monitored by Home Away staff to best avoid injury but scratches, punctures, torn ligaments, and other injuries may occur despite the best supervision. Owner further understands and agrees that neither Home Away nor any of its employees, staff, or volunteers will be liable for any illness, injury, death, and/or escape of Owners dog(s) and Owner hereby releases Home Away staff or volunteers of any liability of any kind whatsoever arising from or as a result of Owners dog(s) attending Home Away.

6) **DROP OFF AND PICKUP:** Please schedule a time for dropping off and picking up your dog(s). We do this out of our home, but that does not mean we are **Always** there. We try to be flexible, but we do have times that won't work. **Always** text when you're on the way, so we can get your dog(s) ready and our dogs safely out of the way. **There will be a \$15 fee if you are more than 15 minutes early or late for a scheduled drop-off or pick-up time. *Please text us when on the way!**

7) **PERSONAL PROPERTY:** Owner agrees that Home Away shall not be responsible or liable for any lost or damaged personal property belonging either to Owner or Owner's pet. Please don't bring bowls unless they are slow feeders, we supply bowls. Mark other items with dog(s) name.

8) **FOOD/MEDS:** When boarding, Owner agrees that it is the Owner's responsibility to leave adequate supply of food and medication for Owner's dog(s) during the entire time Owner's dog is cared for by Home Away. Should the food/medication supply need replacement, Owner authorizes Home Away to purchase replacement and Owner will reimburse Home Away for the actual food and medication cost.

9) **PAYMENTS:** Due and payable at the end of each visit unless prior arrangements have been made. \$25 NSF charge for returned checks. **We accept cash, Venmo, and checks.** If dog(s) will be staying with us for more than two weeks, we will require payments after every 2 week period via Venmo or pre-pay half of stay before you go.

10) **CANCELLATION/NO-SHOW POLICY:** Boarding cancellations must be done 48-hours prior to reservation date. If cancellation notice is less than 48 hours Owner will be charged a fee.

11) **VETERINARIAN LIABILITY AND CARE:** Owner agrees to allow Home Away to obtain medical treatment for Owner's dog(s) if he/she appears ill, injured, or exhibits any other behavior that would reasonably suggest that dog(s) may need medical treatment including anesthesia. Owner agrees to be fully responsible for the cost of any such medical treatment and for the cost of any transportation for the purposes of such treatment. Owner gives permission to Home Away to use Owner's vet, or nearest vet hospital for required treatment.

12) **WEAKENED IMMUNE SYSTEM:** Owner understands special-needs dogs, young puppies, and senior dogs naturally have a higher risk for injury, stress-related illnesses and weakened immune system. As such, by using our facility for boarding, the Owner is waving any claim for injury or illness experienced by Owner's dog while in our care.

13) **ELDERLY DOGS:** Owners of elderly dogs (approaching the end of life) need to know if in the event Owner's dog passes on while in our care, our policy is to transport Owner's Dog to Owner's Vet (within 15 miles) where he/she will be held until Owner can be reached by the Vet for further instructions. If Owner's Vet is closed or outside of our transport distance, then we will transport to nearest Vet facility.

14) **ABANDONED DOGS:** Home Away is a place where all dogs are loved, can exercise, rest and play. No Dog may be abandoned at Home Away. Owner agrees that they will not neglect to pick up Owner's Dog(s) by the time he/she is scheduled to leave without proper notification from Owner. Any dog that is left at Home Away without any contact, instruction, or notification time from Owner of plans to pick him/her up by the Owner or agent, will be considered abandoned upon the seventh day of such notification failure. Owner understands that if they abandon Owner's dog at Home Away they will still be billed for previous boarding, food, any possible vet bills, and the boarding for 7 day waiting period and Owner agrees to pay that in full. Also, Home Away will, in its sole discretion, determine what necessary steps will be taken to do what is most humane/best for the dog.

15) **RIGHT OF REFUSAL:** Home Away reserves the right to refuse admittance to any dog or dismiss any dog that does not meet or maintain the health, temperament or other boarding standards. The determination shall be made at the sole discretion of Home Away.

16) **FULL FORCE AND EFFECT:** Owner further understands and expressly agrees that each and every of the foregoing provisions contained in paragraphs 1-15 shall be in force and effect and shall apply to each and every occasion on which Owner's dog(s) stays with Home Away. This agreement shall remain in full force and effect as between the parties until and unless otherwise canceled or superseded by a writing signed by the parties. Owner hereby certifies that Owner has read and understands this Waiver and Release of Liability and the regulations set forth above. By signing this agreement, Owner agrees to be bound by its terms and conditions.

Owner's Signature